



Expert care with a personal touch

Pomona Valley Hospital Medical Center Financial Assistance Policy Plain Language Summary

You may qualify for Charity Care Financial Assistance

You may qualify for a charity care if your income is less than 400% of the current Federal Poverty Limit.

Pomona Valley Hospital Medical Center's Charity Care Financial Assistance Policy and Charity Care Application (English & Spanish) can be obtained in any of the following ways:

- 1) For an electronic copy, go to PVHMC's website: <https://www.pvhmc.org/patients-visitors/financial-and-insurance-information/help-paying-your-bill>
- 2) To pick up a paper copy, visit PVHMC's Cashier Department at 1798 North Garey Ave, Pomona, CA 91767
- 3) To receive via US Mail, call PVHMC's Customer Service Department at (909)865-9501

For questions regarding PVHMC's Charity Care Financial Assistance Policy or request assistance in completing the Financial Assistance Application, call PVHMC's Customer Service Department (909)865-9501.

Patients determined to be eligible for financial assistance will not be charged for emergency or medically necessary care more than the amount generally billed to individuals who have insurance covering such care.

Required Documentation

Eligible patients may qualify for the PVHMC Charity Care Financial Assistance Program by following application instructions and making every reasonable effort to provide the hospital with documentation and health benefits coverage information such that the hospital may make a determination of the patient's qualification for coverage under the program. Eligibility alone is not an entitlement to coverage under the PVHMC Charity Care Financial Assistance Program. To determine eligibility and to maximize the qualifying assistance/discount amount, the following documentation is required when applicable:

- 1) Completed & signed financial assistance application;
- 2) Current pay stubs from the last two pay periods or if self-employed, current year-to-date profit & loss statement to determine current income;
- 3) Award letters for social security, SSI, Disability, Unemployment, General Relief, Alimony, etc.;
- 4) Last calendar year's filed tax return with all required schedules to determine income generating assets including monetary assets;
- 5) Last two months' bank, brokerage & investment statements;
- 6) Copies of prior year's 1099 for interest income, dividends, capital gains, etc.

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