

Do you have ideas to help improve care at our Hospital?



Become a Patient and Family Advisor!

What qualities are we looking for?

Patients, families of patients that have experienced care within the past three years who are:

- Committed, reliable and trustworthy.
- Who believe that their investment will help make a difference for other patients and families.
- Able to work in partnership with others.

What is a Patient and Family Advisor?

A Patient and Family Advisor is someone who:

- Wants to improve the patient and family healthcare experience
- Shares suggestions on how to improve our policies and care practices
- Works with Hospital staff on short-or long term projects

Patient and Family Advisors provide a voice that represents all patients and families of patients who receive care at Pomona Valley Hospital Medical Center.

What do Patient and Family Advisors do?

- Participate in discussion groups. Advisors tell us what it is like to be a patient at our Hospital and what we can do to improve their experience.
- Work on short-term projects. We partner with other Hospital staff in making improvement throughout the Hospital.
- Serve on a Patient and Family Advisory Council. An advisory council discusses and plans changes to improve Hospital quality and safety.

Is being a Patient and Family Advisor right for you?

You do not need any special qualifications to be an advisor. What's most important is your experience as a patient or family member. We will provide you with all the training that you need. To get more information about becoming a Patient and Family Advisor at Pomona Valley Hospital Medical Center or to find out how to apply:

Call Wray Ryback at 909.865.9598

EMAIL: wray.ryback@pvhmc.org

POMONA VALLEY HOSPITAL

MEDICAL CENTER

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