

Symptomatic COVID-19 Testing for PVHMC Associates

Free COVID-19 PCR saliva testing for Symptomatic Associates of Pomona Valley Hospital Medical Center (PVHMC) is available at the **Emergency Department (ED) Sunday-Thursday, 24/7 and Fridays before 1:00 pm**. Testing is unavailable Fridays after 1:00 pm and on Saturdays; testing room hours may vary on holiday weekends.

This testing is for symptomatic Associates who are mildly sick and do not choose to see a physician at the Emergency Department.

Please see instructions for a successful test below. Once a sample is provided, results will be available within 24-48 hours.

Associates must notify the COVID-19 Associate Hotline at ext. 4015 for screening of symptoms and to receive information on Pomona Valley Hospital Medical Center COVID-19 protocols.

*Mandatory COVID-19 testing for asymptomatic Associates who are not fully vaccinated or boosted is no longer required.

Login and Registration Process for COVID-19 Testing

1. Visit: pvhmcportal.pointnclick.com
 - Google Chrome is required for desktop computer use.
 - Google Chrome or Safari for iPhone is recommended for mobile devices.
2. To log in, enter your PVHMC username.
 - Only Associates who are not fully vaccinated will be able to log in.
3. Enter your password. The password is the same as your PVHMC password. If you are logged in on a PVHMC device, you may be automatically-logged in on the website or only asked for your date of birth.
 - Passwords entered incorrectly three (3) times will be locked out of the Hospital account. To reset your password, call the Service Desk at 909.865.9501, ext. 4357.
4. Once you have registered you will be asked to enter your date of birth.

COVID-19 Testing Process and Tips

How can I ensure that I provide an acceptable saliva sample?

Let's get you drooling and on your way.

Follow instructions
Don't eat, drink, chew gum or smoke within 60 mins of test—this can cause discoloration.

Take your time
POOL saliva in your mouth, then DROOL onto the funnel. Don't spit—it can add bubbles and mucus.

Check your work
Use a light source, or ask for help from site staff, to check your sample against these images.

This is what an A+ sample looks like:

- Clear drool
- Correct volume (Between 1 and 1.5 mL)
- Cap is on tight

You will have to repeat the test if your tube looks like this:

Discoloration

Thick mucus

Glob of mucus

Particulates

Wrong volume

Leaky tube

Best Practices for Prepping for a Saliva Sample

Do NOT do any of these things 60 minutes before the test!

No Eating, Drinking (even water) or Chewing Gum

No Smoking

No Chapstick or Lipstick

Do Not Brush Your Teeth or Use Mouthwash

What does my test result mean?

ShieldT3's test returns one of five results. Here's what each means:

Shield T3 uses a saliva based RT-qPCR test, the gold standard for accuracy. The test checks for the presence of three SARS-CoV-2 genes (N, S, and ORF1ab) in the sample. It also uses a control gene (MS2) to confirm there is sufficient human saliva in the sample.

Result	Explanation	Notification Timing	Next Step?
Negative	None of the 3 viral genes are detected and the MS2 internal control is detected	Result reported after initial test	Test result confirmed. Refer to internal policies for best next steps.
Positive	Two (2) or more of the 3 viral genes are detected and the MS2 internal control is detected	Results reported after re-test of existing sample	Test result confirmed. Refer to internal policies for best next steps.
Rejected	Sample deemed unacceptable by lab technician prior to testing. Typical reasons include presence of particulate, tint/color, or insufficient volume (<1 ml)	Result reported after initial test	Participant provides new sample for an accurate result
Inconclusive	One (1) viral gene detected and MS2 internal control detected. It is possible that the person is in the early stages of COVID-19, and the strongest viral gene has been detected	Result reported after initial test	Participant recommended to provide new sample to confirm status
Invalid	The MS2 control gene was not detected	Result reported after initial test	Participant provides new sample for an accurate result