



*Expert care with a personal touch*

## **Pomona Valley Hospital Medical Center Financial Assistance Policy Plain Language Summary**

### **You may qualify for Financial Assistance**

You may qualify for a discount if your income is less than 400% of the current Federal Poverty Limit.

Pomona Valley Hospital Medical Center's Financial Assistance Policy and Financial Assistance Application (English & Spanish) can be obtained in any of the following ways:

- 1) For an electronic copy, go to PVHMC's website: [www.pvhmc.org/FinancialAssistance](http://www.pvhmc.org/FinancialAssistance)
- 2) To pick up a paper copy, visit PVHMC's Eligibility Services Department at 1798 N. Garey Avenue. Please check-in at the Main Lobby desk.
- 3) To receive via US Mail, call PVHMC's Eligibility Services Department at (909)469-9441

For questions regarding PVHMC's Financial Assistance Policy or request assistance in completing the Financial Assistance Application, call PVHMC's Eligibility Service Department (909)469-9441.

Patients determined to be eligible for financial assistance will not be charged for emergency or medically necessary care more than the amount generally billed to individuals who have insurance covering such care.

### **Required Documentation**

Eligible patients may qualify for the PVHMC Financial Assistance Program by following application instructions and making every reasonable effort to provide the hospital with documentation and health benefits coverage information such that the hospital may make a determination of the patient's qualification for coverage under the program. Eligibility alone is not an entitlement to coverage under the PVHMC Financial Assistance Program. To determine eligibility and to maximize the qualifying assistance/discount amount, the following documentation is required when applicable:

- 1) Completed & signed financial assistance application;
- 2) Current pay stubs from the last two pay periods or if self-employed, current year-to-date profit & loss statement to determine current income;
- 3) Award letters for social security, SSI, Disability, Unemployment, General Relief, Alimony, etc.;
- 4) Last calendar year's filed tax return with all required schedules to determine income generating assets including monetary assets;
- 5) Last two months' bank, brokerage & investment statements;
- 6) Copies of prior year's 1099 for interest income, dividends, capital gains, etc.

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